

ISO 9001:2008 Employee Awareness Seminar

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This **1-hour** seminar is designed to inform “**all employees**” about the ISO 9001:2008 Quality management systems - Requirements and what their role is in supporting the establishment, implementation, maintenance and continual improvement of the quality management system in accordance with the requirements of this International Standard.

Participants will gain an increased knowledge of the ISO 9001: 2008 Quality management systems - Requirements and the reasoning behind the requirements. The seminar will cover the “process approach” adopted by the standard, and the basic requirements as they relate to “all employees”. A handout of presentation materials will be provided for each attendee.

COURSE CONTENT

- **Process Approach** - There will be a review of the Model of a process-based quality management system.
- **ISO9001: 2008** – *Quality management systems - Requirements.* A brief review of the requirements of the standard, with a focus on what each employee has to contribute to the systems success. The following areas will be covered during the presentation:
 - A brief review of each of the eight clauses, which make up the new ISO 9001: 2008 Quality management systems - Requirements;
 - 1 Scope
 - 2 Normative References
 - 3 Terms and Definitions
 - 4 Quality management system requirements
 - 5 Management responsibility
 - 6 Resource management
 - 7 Product and/or service realization
 - 8 Measurement, analysis and improvement

WHO SHOULD ATTEND

All employees that are included in the scope of certification should attend. This one-hour seminar is designed to give all employees a basic understanding of the ISO 9001: 2008 Quality management systems - Requirements.